

Volunteer Role Profile



Volunteer Role

Wish Maker - Community

Volunteer Manager

Community & Volunteering Team

Where you will be based

Community

Why we want you

Make-A-Wish UK brings amazing people together to grant inspirational, life-changing wishes for children with critical conditions. We work with wish children, their families, and medical teams to make unforgettable wishes a reality – like a child getting to be a princess in their own castle, cooking with their favourite celebrity chef, and even becoming a Ghostbuster to save the city of Leeds!

Join our volunteering community now and make a lasting difference by donating your time to grant wishes – it's honestly one of the most magical experiences you'll ever have!

We are granting a record number of wishes, providing families with a precious opportunity to rescue the magic of childhood as quickly as we can. But demand for wishes is far outpacing our best efforts to keep up, so it's taking longer than ever to grant wishes to children and families who are facing some of their toughest and most relentless times together.

By volunteering, you have the power to make a wish come true for a critically ill child, allowing families to create lasting memories to treasure forever – no matter what the future holds.

What you will be doing

- With the demand for wishes being so high, we urgently need to generate vital support to help us to say yes to every eligible child, and that's where you come in! Once our expert team of Wishgrants have designed a child's magical wish, we need your time, skills, passion and energy to bring that wish to life and make it a reality! We need Wish Makers across the UK to help us to:
- Research and reach out to local companies, telling them about the children that are waiting for their wishes right now in their region and asking them to donate their services and goods such as a limousine ride or a hotel stay so that a local child's wish can come true.
- Rally and inspire your community to raise funds to help pay for the rising cost of wishes, meaning that more children can have their wishes granted in as short a timescale as possible, and they can be part of making that magic happen!
- Work as a team with your fellow local volunteers to organise fundraising

events such as balls, school sports days, workplace fundraisers etc that will enable more children to have their magical wishes granted by raising vital funds

- Arrange and deliver special gifts in the run up to the wish to add to the excitement and anticipation for the child and their family, and support with the collection and delivery of local donations for the wish itself, which range from princess costumes to balloons!
- Identify local businesses, community groups and organisations who would be willing to support Make-A-Wish UK and help children waiting in your local region.
- Apply for local funding/Charity of the Year opportunities such as supermarket charity opportunities, local council Mayor's charities etc that could help to grant more local wishes and be part of something special in your community
- Support our wish families on the day of the wish itself, ensuring everything goes smoothly and everyone involved has a magical experience

The skills you need

- It truly does take a community of people to grant a wish, and we are looking for special people who want to become part of building these communities around the children that are waiting right now for their wishes to be granted. If this sounds like you, then we would love to hear from you!
- Confident in approaching a wide range of different people, groups and organisations to ask for donations/support; in person, by phone and through email
- Warm, friendly and comfortable interacting with others to create the best experience possible, representing our wish children and their families to make communities feel part of our local mission
- Organised and able to think on their feet if needed; able to be pro-active to identify and develop opportunities in their local community
- Confident speaking about our mission in person and/or online and able to adapt to different audience needs
- A basic level of IT skills are essential for this role, and you will also need access to either a computer or smartphone/device
- A commitment to our behaviours and values, always with our wish families at the heart of all you do as a volunteer

What's in it for you

- We think that volunteering at Make-A-Wish UK is one of the most rewarding experiences you can have, as you get to make actual magical wishes come true! But if that's not enough, here are a few more of the

wonderful benefits of donating your time:

- You'll get active in your local community with some of our other wonderful volunteers – both in person and online
- You'll be helping local wish families by bringing a child's unique wish to life through all stages of the wish journey.
- You'll develop new skills and gain new experiences whilst building new relationships with a diverse range of like-minded wonderful people
- You'll participate in an interactive and engaging learning and development programme, that fits in around you and your life
- We will help you to build emotional resilience, and increase your levels of wellbeing and self-esteem using our wellness platform and recognition programme
- You'll have access our volunteer app where you can connect with both Make-A-Wish UK Employees and volunteers across the UK, stay up to date with the latest wishes being granted, sign up for events and activities and access handy resources and training Documents
- A completely flexible way of giving back, that works around your life and availability

Disclaimer

Make-A-Wish is committed to attracting and recruiting diverse candidates as it's important that our trustees, employees, ambassadors and volunteers reflect the communities we serve at every level within the organisation. The organisation is committed to safeguarding and promoting the welfare of children and young people and expect all staff and volunteers to share this commitment. The relevant disclosure check will be requested where required.